



Coronavirus [COVID-19] Standard Operating Procedure

All,

Due to the current COVID-19 outbreak, we want to explain what Maxons can provide for property owners.

General Cleaning May Reduce Spread of Pathogens:

There is no way to fully prevent viral infection spread. Although spaces may be cleaned, there are no guarantees on total disinfection. "Preventative" cleaning is not a valid concept but vigilant wash down of touch-prone surfaces is recommended by the CDC and other health authorities. Wetting surfaces with a hospital grade, EPA-certified disinfectant is part of the process. Commonly touched areas are targeted for this cleaning process.

If your property does not have confirmed coronavirus exposure, we may be able to offer these "wet-down/wipe-down" procedures. Realize this work can be done by your own staff or regular maintenance staff, however if you do not have enough resources we can help you.

Confirmed or Suspected Infection Case Requires Trauma/Biohazard Team:

If a confirmed case exists in a building then we can provide a highly trained, specialized team that can perform disinfection services. These teams have extensive experience working in contaminated environments and are fit-tested and certified to wear the proper protective equipment.

The standard operating procedure in a confirmed/suspected infection scenario is similar to general cleaning but is more extensive. The first step is a disinfecting wet down of all touch-prone surfaces. Once complete, a process called SteraMist is applied. This is a hydrogen peroxide based solution known to kill viruses applied with an electrostatic sprayer.

Most commonly treated areas are:

- Entrances and lobbies
- Elevator cabs
- Doors, frames and handles
- Light switches
- Public interior space
- Hallways/Stairways

While availability of crews and resources is constantly changing day by day, please reach out to us if the need arises and we can help you and prioritize needs for the affected property. No restoration company can guarantee 100% eradication of the virus or prevent re-infection of a property. We are following best practices and process as recommended by local and federal health authorities.

Resources:

Below are a list of resources that are available on the subject:

New York State Department of Health's COVID-19 Webpage: <https://www.health.ny.gov/diseases/communicable/coronavirus/>

Centers for Disease Control and Prevention Webpage: <https://www.cdc.gov/coronavirus/2019-ncov/>

New York State Green Cleaning Program: <https://greencleaning.ny.gov/>